



DEPARTMENT OF WOMEN AND CHILD DEVELOPMENT,
GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI,
1st Floor, MAHARANA PRATAP ISBT BUILDING,
KASHMERE GATE, NEW DELHI-110006
(Administration Branch)

F.No. 16(37)/WCD/Admn/Misc. Matter/2022/ 4478

Dated:

21 JUN 2024

To

All District Offices/ Institutions/Homes/ JJBs,
Department of Women & Child Development,
Government of NCT of Delhi.

Sub: Standard/ Guidelines of Accessible India Campaign (Sugamya Bharat Abhiyan)- reg.
Sir/Madam,

With reference to the Letter dated 26.04.2024 received from Ministry of Home Affairs vide letter No. F. No. 15039/47/2024-UT(Coord.), regarding Standard/ Guidelines of Accessible India Campaign (Sugamya Bharat Abhiyan), contents of which are self explanatory.

The same is being forwarded to you for further necessary action at your end.

Encl.: As above

Section Officer (Admn.)
Department of WCD



Accessibility Guidelines for
MHA Specific Built Infrastructures
& Associated Services for
Police Stations, Prisons &
Disaster Mitigation Centres
under
Accessible India Campaign (AIC)
2021

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Introduction

- 1.1 The Rights of Persons with Disabilities Act, 2016, (RPWD Act) has been enacted to give effect to the United Nations Convention on the Rights of Persons with Disabilities and for matters connected therewith or incidental thereto. The Act while stressing on equality and non-discrimination provides that Government shall ensure that the persons with disabilities enjoy the right to equality, life with dignity and respect for his or her integrity equally with others. The Act also mandates to take steps to utilize the capacity of persons with disabilities by providing appropriate environment and reasonable accommodation. It further provides that no person shall be deprived of his or her personal liberty only on the ground of disability and the persons with disabilities shall have equal protection and safety in situation of risk, armed conflict, humanitarian emergencies and natural disaster. The Act also mandates the government to take measures to protect persons with disabilities from all forms of abuse, violence and exploitation.

The Act also provides for access to justice and mandates the Government to ensure that persons with disabilities are able to exercise the right to access any court, tribunal, authority, commission or any other body having judicial or quasi-judicial or investigative powers without discrimination on the basis of disability. And requires the govt. to put in place suitable support measures for persons with disabilities specially those living outside family and those disabled requiring high support for exercising legal rights. Further it requires the govt. to make available all necessary facilities and equipment to facilitate recording of testimonies, arguments or opinion given by persons with disabilities in their preferred language and means of communication.

Section 47 of the RPWD Act mandates training on disability rights in all courses for the training of Panchayati Raj Members, legislators, administrators, police officials, judges and lawyers which highlights the lack

of awareness on the issues related to accessibility and inclusion of persons with disabilities.

Moreover, the need to take special measures to ensure that the persons with disabilities enjoy the full range of human rights and fundamental freedom is recognized by Article 14 of the Indian Constitution.

Barriers to accessibility are obstacles that make it difficult for Persons with Disabilities to move around in public places and access buildings. There are several barriers, both visible and invisible. Persons with disabilities face discrimination and barriers restrict them from participating in society on an equal basis in everyday life. In recent years, there has been a remarkable change in approach to ensure that persons with disabilities enjoy the same standards of equality, rights and dignity with the rest.

Accessibility can't be ensured in isolation hence, end to end accessibility needs to be ensured that includes physical infrastructure; associated services such as registration of complaints, FIR, making application for licences or seeking permissions etc. in a Police Station; provision of mobility devices such as wheelchairs etc., accessible transportation where applicable, devices, products and carriers; accessible information, websites and applications, public documents etc.;

Hence, accessibility for all is recognized as a basic necessity, and there are attempts all over the world to ensure this. Barrier-free and Universal Design features are now becoming fundamental to all design concepts.

1.2. Accessible India Campaign (AIC)

Persons with disabilities are required to be provided equal access to all facilities and services provided to public. With this intention in mind, Department of Empowerment of persons with Disabilities (DEPwD) launched Accessible India campaign (Sugamya Bharat Abhiyan) on 3rd

Affairs specific built infrastructures & associated services in Police Stations, Prisons & Disaster Mitigation Centres for persons with disabilities. The guidelines have been divided in to following seven sections:

- A. RPWD Act - Duties of Police Officers and Offences under the Act
- B. Concept of Model Accessible Built Structures
- C. Accessibility Guidelines for Built-up structures (Police Buildings, Prisons and Disaster Mitigation Centres)
- D. Standards for Modern Police Station (PS) Buildings
 - a. PS Building Layouts in **Metropolitan City** like in New Delhi, Kolkata etc.
 - b. PS Building Layouts in **Major City** like in Lucknow, Allahabad, Madurai etc.
 - c. PS Building Layouts in **Semi-Urban Area** like in Noida & Gurgaon.
 - d. PS Building Layouts **Rural Areas.**
- E. Standards for Modern Prison / Jail Buildings
- F. Standards for Disaster Mitigation Centres
- G. Standards for Associated Services

December 2015 as a nation-wide campaign for achieving universal accessibility for Persons with Disabilities (PwDs).

The campaign is based on the principles of the Social Model of Disability, that disability is caused by the way society is organized and not the person's limitations and impairments. The physical, social, structural and attitudinal barriers prevent People with disabilities from participating equally in the socio-cultural and economic activities. A barrier free environment facilitates equal participation in all the activities and promotes an independent and dignified way of life.

The campaign has the vision to build an inclusive society in which equal opportunities are provided for the growth and development of PwDs so that they can lead productive, safe and dignified lives. Accessible India Campaign seeks cooperation of all Central Government Departments/Ministries and State Governments to manifest this vision. It has three important components: the built environment accessibility and the transportation system accessibility and the ICT accessibility.

We all need to work to realize human rights and development for persons with disabilities by removing barriers to their equal access. Equitable access would translate into access to the physical environment, to transportation, to information and communications. Universal accessibility leads to increased opportunities for people with disabilities to access employment and to fully participate in the social, cultural, recreational and economic life of India.

1.3 About these Guidelines

These guidelines are being issued to supplement the compliance of the provisions of Chapter VIII and in particular - Section 40, 42, 44, 45 and 46 of the RPWD Act 2016 read with Rule 15 of the Rights of Persons with Disabilities Rules, 2017 among others and in furtherance of Accessible India Campaign to ensure accessibility and usability of Ministry of Home

SS31/pmlA
10/5/24

512
Date: 06/5/24
Addl. Director (WCD)

472/C-846

Shri Naresh Kumar

Standard/Guidelines of Accessible India Campaign (Sugamya Bharat Abhiyan) - reg.

From : UT Coordination <soplg@mha.gov.in>

Fri, Apr 26, 2024 05:53 PM

Subject : Standard/Guidelines of Accessible India Campaign
(Sugamya Bharat Abhiyan) - reg.

2 attachments

To : Chief Secretary Andamans <cs-andaman@nic.in>, Rajeev Verma <adviser-chd@nic.in>, Shri Amit Singla <devcom-dd@nic.in>, Administrator DNH DD <administrator-dd-dnh@nic.in>, Shri Naresh Kumar <csdelhi@nic.in>, Advisor to the Administrator UTL <lk-advisor@gov.in>, District Collector UT of Lakshadweep <lk-coll@nic.in>, Dr Sharat Chauhan, I.A.S, Chief Secretary to Government, Government of Puducherry <cs.pon@nic.in>, Sanjay Arora <cp.sanjayarora@delhipolice.gov.in>

Cc : RAVI RANJAN <pmu.ut18@mha.gov.in>

Sir,

Please find an enclosed attachment of Letter No. 15039/47/2024 dated 26.04.2024 on the subject mentioned as above.

Regards,

Section Officer
(UT Coordination) Section,
UT Division, MHA

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Diary No. 01/5/24
Date 01/5/24
Director (WCD)

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12 MB

Standard-Guidelines of accessible 26042024.pdf
742 KB

6/5/24
Addl. Dir. (WCD)
JD (Admin)

20/5/24
SD
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20/5/24

F.No. 15039/47/2024-UT(Coord.)
Ministry of Home Affairs
UT-Coord./UT Division

471/C #

North Block, New Delhi
Dated, the 26th April, 2024

To,

1. The Chief Secretary, UT of Andaman and Nicobar Islands, Port Blair.
2. The Adviser to the Administrator, UT of Chandigarh, Chandigarh.
3. The Adviser to the Administrator, UT of DNH&DD.
4. The Chief Secretary, Govt. of NCT of Delhi, New Delhi.
5. The Adviser to the Administrator, UT of Lakshadweep, Kavaratti.
6. The Chief Secretary, Government of Puducherry, Puducherry.
7. The Commissioner of Police, Delhi Police, New PHQ, New Delhi.

Subject: - Standard/Guidelines of Accessible India Campaign (Sugamya Bharat Abhiyan)-reg.

Sir,

I am directed to forward herewith a copy of Sector-wise Standards/Guidelines (both in Hindi & English) for MHA specific built infrastructure and associated services for Police Stations, Prisons & Disaster Mitigation Centres under Accessible India Campaign (AIC), 2021, prepared by Ministry of Home Affairs, for necessary action.

Encl: As above

Yours faithfully,

Ravi Ranjan
26/4/24

(Ravi Ranjan)

Second-in-Command

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