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GOVERNMENT OF NATIONAL CAPITAL TERRITORY OF DELHI
DEPARTMENT OF WOMEN AND CHILD DEVELOPMENT,
Ist Floor, MAHARANA PRATAP ISBT BUILDING,
KASHMERE GATE, NEW DELHI-110006
(Administration Branch)

F. No. 07(34)/WCD/DWCD/Admn./2016-17/470-75


Dated: 08/08/2025

ORDER

In order to ensure proper monitoring and timely redressal of public grievances received through various portals (PGMS, CP-GRAM, LG Listening Post), and to facilitate effective implementation of schemes so that benefits reach the intended beneficiaries, it is imperative to strengthen the grievance redressal mechanism.

To ensure that grievances are addressed promptly and in a time-bound manner, **Sh. Nafees Ahmad, Deputy Director (on CDC)** is hereby designated as the **Grievance Redressal Officer** for the Department of WCD. He shall be responsible for monitoring, addressing, and resolving grievances in a timely manner in coordination with all the respective branches/field offices.

This issues with the prior approval of the Director, DWCD.


Section Officer (Admn.)

F. No. 07(34)/WCD/DWCD/Admn./2016-17/470-75

Dated: 08/08/2025

Copy to:-

1. PA to Secretary, DWCD, GNCTD.
2. OSD to Director, DWCD, GNCTD.
3. SO to Special Director, DWCD, GNCTD.
4. Joint Director (Admn.), DWCD, GNCTD.
5. Sh. Nafees Ahmad, Dy. Director (Admn.), DWCD, GNCTD.
6. Dy. Director (IT Branch), DWCD, GNCTD to upload the Office Order on the website of the Department.


Section Officer (Admn.)