GOVERNMENT OF NCT OF DELHI,
DEPARTMENT OF WOMEN AND CHILD DEVELOPMENT,
2nd Floor, MAHARANA PRATAP ISBT BUILDING,
KASHMERE GATE, NEW DELHI-110006
(ADMINISTRATION BRANCH)

F.No. 7(34)/WCD/DWCD/Admn/2016-17/ 8925-29 Dated: 25 SEP 2026

ORDER

In pursuance of the directions conveyed by the Revenue Department, GNCTD vide letter No. F.36 (155)/Coord./Div.Comm./Sewa Setu Abhiyan /2026/160 dated **21.09.2026** regarding organization of **Sewa Setu Abhiyaan** in all 70 Assembly Constituencies of Delhi, and with a view to ensuring effective coordination and smooth implementation of the Abhiyaan.

The following officer is hereby nominated as **Nodal Officers** from the of Head Quarter level of DWCD:

S. No.	Particulars	Details
01	Name	Ms. Lata Kumari Negi
02	Designation	Joint Director
03	Mobile Number	9868111969
04	Email id	fas-dwcd@delhi.gov.in
05	Office Address	Dept. of WCD, GNCTD 2nd Floor, ISBT Building, Kashmere Gate, Delhi- 110006.

This issues with the prior approval of the Director, WCD, GNCTD.

Encl.: As above.

Section Officer (Admn.)

F.No. 7(34)/WCD/DWCD/Admn/2016-17/ 8925-29 Dated: 25 SEP 2026

Copy to:

1. PS to Secretary, Dept. of WCD, GNCTD
2. PS to Secretary, Revenue Department, GNCTD, 5, Sham Nath Marg, Prema Kunj, Civil Lines, Delhi, 110054.
3. OSD Director, Dept. of WCD, GNCTD
4. The Joint Director, IT Branch, DWCD, *with request to upload on the WCD website.*
5. Ms. Lata Km. Negi, Joint Director (FAS), DWCD (HQ).
6. Guard file.

Section Officer (Admn.)

2415 pm A
25/09/26

GOVERNMENT OF NCT OF DELHI
REVENUE DEPARTMENT (HQ.) : COORDINATION BRANCH
5 : SHAMNATH MARG : DELHI

No. F.36(155)/Coord./Div.Comm./Sewa Setu Abhiyan/2026/160 **Dated : 21.09.2026**

MINUTES OF THE MEETING REGARDING SEWA SETU ABHIYAAN

A meeting was convened on 18.09.2026 at 01:00 PM under the chairmanship of the **Worthy Chief Secretary, GNCTD**, for organizing Sewa Setu Abhiyan in 70 Assembly Constituencies. Representatives of the departments concerned attended the meeting as per "Annexure-I".

The Objective of Sewa Setu Abhiyan is to create awareness among the public regarding the various ongoing welfare schemes, facilitate on the spot enrollment of eligible beneficiaries, and enhance public participation in government welfare initiatives and to redress grievances effectively and promptly.

A presentation on the proposed **Sewa Setu Abhiyaan** was made before the Chief Secretary and the dates for the Sewa Setu Abhiyan Shivirs have been finalized as under :

1. Phase I : 26th & 27th Sept. 2026
2. Phase II : 03rd & 04th Oct. 2026
3. Phase III : 10th & 11th Oct. 2026
4. Phase IV : 17th & 18th Oct. 2026

Timing of the shivirs : Public dealing : 10:00 AM to 03:30 PM
Reporting to HQ : 03:30 PM to 05:00 PM

After detailed deliberations, the following decisions were taken:

1. **Identification of 70 Locations:**
   - All District Magistrates shall identify the suitable locations and provide the details of the 70 locations corresponding to all Assembly Constituencies for organizing the Sewa Setu Abhiyan Shivirs on any one out of four phases.

   (Action by: All DMs)
2. **Nomination of Nodal Officers:**
   - All participating Departments shall nominate and share the site wise details of their respective Nodal Officers (Name, Designation, and Mobile Number) for each of the 70 Sewa Setu Abhiyan Shivirs locations. Departments will also nominate one Nodal Officer at HQ level for effectively coordination and monitoring.

     (Action by: All Participating Departments)
   - The Departmental Nodal Officer will submit daily report before leaving the camp to the concerned DMs. All DMs will submit Camp wise compiled reports **by 05:00 PM** in the prescribed format. The prescribed format of the reporting to be shared in the WhatsApp Group.

     (Action by: All DMs and all Nodal Officers)
3. **Details of Schemes for Public Outreach:**
   - All Departments shall provide a brief write-up of their respective schemes/services proposed to be showcased, disseminated, or implemented during the Sewa Setu Abhiyan shivirs. The write-up should be shared on 21.09.2026 (Monday) by 12:00 PM positively in recently created WhatsApp group namely "Sewa Setu Abhiyaan.

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- On the basis of write-ups provided by all the Department, Directorate of Information and Publicity (DIP) will do the needful w.r.t wide publicity of Sewa Setu Abhiyan well before the setting up of Sewa Setu Abhiyan Shivirs.
- Relevant welfare schemes shall be identified for inclusion in the Sewa Setu Abhiyan.
- Facilities for on the spot enrollment, dissemination of information, and public awareness activities shall be arranged.
- Adequate enrolment/application forms shall be made available at all kiosks.
- A dedicated Grievance Redressal Desk Shall be established at each venue for addressing public grievances and queries.
- Arrangement should also categorically be made by each Department to provide on the spot services to the general public in r/o their Departments.

(Action by: All Participating Departments)

4. **Infrastructure and Public Amenities:**

- All Departments shall assess and communicate their infrastructure requirements for the Sewa Setu Abhiyan Shivirs to the Public Works Department (PWD) in a timely manner. The same should also be shared in recently created Whatsapp Group Namely Sewa Setu Abhiyan.
- PWD shall be the Nodal Agency for providing necessary arrangements including Waterproof Tents, Refreshments, Drinking Water Facilities, Toilet Vans (wherever required), Public Address (PA) Systems, Wifi Connectivity (NIC enabled wherever possible), Hoardings, Banners and Pamphlets for publicity.

(Action by: PWD, All Participating Departments)

5. **Participation by Delhi Police:**

- It has also been decided that Delhi Police will also setup stalls at the Sewa Setu Abhiyan Shivir for providing information and facilitate citizens in respect of services falling within their domain like registration of domestic help etc.
- Delhi Police shall also share the write-up informing the services to be provided to the citizens at Sewa Setu Abhiyan Shivir on 21.09.2026 (Monday) by 12:00 PM positively in recently created WhatsApp group namely "Sewa Setu Abhiyaan".

(Action by: Delhi Police)

6. **Department wise schemes to be included/displayed in Sewa Setu Abhiyan:**

- **Health Department:** ABHA Card, PMJAY Card, NPNCD Card, Dental Screening, NCD Screening, Mental health, Anemia Mukt Bharat, NTEP etc.
- **BSES/TPDDL:** DMSCY (Solar), Delhi Free Electricity Scheme (Muft Bijli Yojana), PM Surya Ghar Yojana etc.
- **Food & Supply Department:** Free Ration, National Food Security Act (NFSA)/Targeted Public Distribution Systems, Annapurna schemes Food grains at BPL Rates for Welfare Institution etc.
- **Revenue Department:** Different types of Certificates, PM Uday, Aadhar update, Bio Metric etc.
- **LDM (Banking):-** PMEGP, MSME Loans, PM SVANIDHI etc.
- **DTC:** - Pink Card, Concessional Bus Passes, Delhi EV Policy, Parivartan Scheme etc.
- **Women & Child Department:-** Pradhan Mantri Matru Vandan Yojana (PMMVY), Widow Pension, Delhi Lakhpat Bitiya Scheme, Samarth Anganwadi Cum Palna, Delh Lakshmi Yojana etc.
- **Social Welfare Department:-** Old Age Pension, Disability Scheme, Health Screening of senior citizens, Divayang Pension Yojana etc.

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- **Education Department:** - Vidhya Vahini Yojana, National Scholarship Portal etc.
- **Labour Department:** - Labour Card, Vocational Training, Maternity Benefit etc.
- **Department of Art Culture:** - Delhi Talent Hunt, Literature Art and Culture etc.
- **MCD:** - Property Tax, PM Suvanidhi, SAMRIDHI/SUNIYO Amnesty Schemes etc.
- **DJB:** Rainwater Harvesting (RWH), Water Bill Relief Scheme etc.
- **SC& ST Department:** Jai Bhim Mukhyamantri Pratiba Vikas Yojana, Mukhyamantri Vidyarthi Pratibha Yojana etc.

(The Above list is not exhaustive)

7. Coordination and Monitoring:

- Concerned Departments and agencies shall maintain close coordination with the District Administration for seamless planning and execution of the Sewa Setu Abhiyan. District Magistrates may hold a District wise coordination meeting.
- Adequate arrangements shall be made to ensure smooth traffic movement, effective crowd management, and safety and security of the general public during the conduct of the Seva Setu Abhiyan.

(Action by: All DMs, Delhi Police and All other Participating Departments)

The meeting ended with a vote of thanks to the Chair.

21/09/26

SDM (HQ)
Coordination Branch
Revenue Department
Government of NCT of Delhi

No. F.36(155)/Coord./Div.Comm./Sewa Setu Abhiyan/2026/160 **Dated : 21.09.2026**

1. Addl. Chief Secretary, Social Welfare Department, GNCTD.
2. Addl. Chief Secretary, Welfare of SC/ST/OBC Department, GNCTD.
3. Commissioner of Police, Delhi Police
4. Addl. Chief Secretary, Food & Supplies and Consumer Affairs Department, GNCTD.
5. Commissioner MCD.
6. Commissioner, Industries Department, GNCTD.
7. CEO, Delhi Jal Board
8. Addl. Chief Secretary, Irrigation and Flood Control Department, GNCTD.
9. Pr. Secretary, PWD, GNCTD.
10. Pr. Secretary, Home Department, GNCTD.
11. Vice Chairman, Delhi Development Authority.
12. Pr. Secretary, Higher Education Department, GNCTD.
13. Pr. Secretary, Department of Training and Technical Education, GNCTD.
14. Secretary, Information & Publicity Department, GNCTD.
15. Secretary, Urban Development Department, GNCTD.
16. Secretary, Health & Family Welfare Department, GNCTD
17. Secretary-cum-Commissioner, Labour Department, GNCTD.
18. Secretary-cum-Commissioner, Transport Department, GNCTD.
19. CEO, DUSIB, GNCTD.
20. Secretary, Women & Child Development Department, GNCTD

21. Secretary, Art, Culture & Language Department, GNCTD.
22. Secretary, Information & Technology Department, GNCTD.
23. Spl. Secretary to Hon'ble Chief Minister, GNCTD.
24. Director, Education Department, GNCTD.
25. All District Magistrates, GNCTD.
26. CFO, Delhi Fire Services, GNCTD.
27. Dy. Director (IT), Revenue HQ to look after the IT/Wifi related issues.

Copy for Information to:

1. Spl. Secretary to Hon'ble Chief Minister, GNCTD
2. OSD to Chief Secretary, GNCTD
3. PA to Secretary (Revenue)-cum-Divisional Commissioner, GNCTD.
4. Guard File

21/07/20

SDM (HQ)
Coordination Branch
Revenue Department
Government of NCT of Delhi