Process for Mobile Number Updation - DLBS Scheme

Step 1: Beneficiary Action - Initiating the Request

1. Go to the SBI Life Group Customer Portal:
   https://www.sbilife.co.in/GroupCare/#/Home
2. Click on the Login button in the top right corner.
3. In the login pop-up, click on:
   "Don't have a mobile no. for Lakhpati Bitiya Member?" → Login Here
4. Enter Member ID, DOB and Captcha and click Submit.
5. Click on your Policy No. tab. You will be able to see all your details.
6. On the left sidebar under Lakhpati Bitiya Member Details, click on Mobile Number Updation.
7. Enter your new mobile number and click Submit.
   You will see a green confirmation: "Request Successfully Submitted"

Step 2: District Office Action - Approval

1. Once submitted, the request is sent to the District Office for verification.
2. The District Office will log in to the Group Member Portal using their registered Email ID.
3. They will approve the mobile number update request.

Step 3: Final Registration - Beneficiary Action

1. After District approval, you must register the same approved mobile number on the DLBS portal.
2. Complete the sign-up process here:
   https://delhilakhpatibitiyawcd.sbilife.co.in/#/Home