<u>Financial Assistance for Widows, Divorced,</u> <u>Separated/Destitute Deserted or Abandoned Women.</u>

What is Delhi Pension Scheme to Women in Distress (Widow Pension)?

• This is a welfare scheme of Govt. of NCT of Delhi to provide social security by way of financial assistance to widows, divorced, separated, abandoned, deserted or destitute women in the age group of 18 year to lifelong who do not have adequate means of subsistence and are poor, needy and vulnerable.

What are the eligibility criteria to avail WPS benefits?

- A woman who is a widow, divorced, separated, abandoned, deserted or destitute women above the age of 18 years to lifelong.
- Residence of minimum 5 years in Delhi before the date of application.
- Annual income of applicant should be less than Rs 1,00,000/-per annum from all sources (including rent, interest/dividends on savings & investments, earnings from farm, property sale proceeds etc.) of the applicant.
- Applicant should have the Aadhar number
- The Applicant should have single-operated Aadhar linked account with any bank in NCT of Delhi only.
- Must not be receiving any pension/ financial assistance from Central Govt./ State Govt./MCD or NDMC and other Governmental/local bodies or any other source for this purpose.

What are the documents required to avail WPS benefits?

- Aadhar Card.
- Self-attested documentary proof for following needs to be scanned and uploaded.
- Age proof
- Proof of Death of Husband/ Divorce decree/ Separation paper/ Divorce proceedings/ any other document which establishes abandoned/separation.
- Residence proof of last 5 year residence in Delhi.
- Bank account number (Single –operated) in Delhi only. Which is linked with Aadhar.
- Bank passbook / statement for the last one year.
- In case of SC/ST applicant, certificate in the name of the applicant issued by competent authority has to be submitted. In case of minority applicants self-declaration of the religion of the applicant duly verified from the religious institution has to be submitted.
- One passport size photo of applicant.
- Income self-declaration (Format given on the portal can be used)

What is the procedure for applying for Widow Pension Scheme?

- Application to be made online on e-District portal (Delhi) Link: https://edistrict.delhigovt.nic.in/
- Log on https://edistrict.delhigovt.nic.in/
- Under Citizen Corner click on New User
- Click on select the document Aadhar or Voter ID
- Enter your Aadhar Card Number/Voter ID Card Number
- Type the Captcha in the box shown

Citizen Registration Form will Open

- Fill up all fields including details of Present Residential Address
- Enter Captcha, Click on Continue.

- Login ID and Password will be received on given mobile number/e-mailaddress.
- Now Registration on e-district portal is complete

Registration for Financial Assistance Services

- Click on Registered User Login
- Enter given login ID and Password
- Enter Captcha and Click on Login
- Go to Main Page (Main Page) will open click on apply online.
- Drop Box apply for services will open click
- List of Departments providing online services shall open Select on **Department of Women & Child Development.**
- Two Financial Assistance Schemes will be shown. Choose and Click on **Apply**.
- Check the BASIC/PERSONAL DETAILS FORM and click on **Continue**.
- Form will open fill up all required fields & uploads all required documents as per requirement of scheme selected.
- Then click next and upload photograph
- Then click on finish.
- One OTP will be received on registered mobile number.
- Enter OTP and Submit.
- Acknowledgement of successful submission shall be generated.

Is Aadhaar number necessary for applying for WPS?

• YES, Aadhaar number is mandatory for filling up the application- without Aadhaar number, application portal will not work.

What kind of bank account is required to avail WPS benefit?

• Single operated Aadhar linked bank account of any bank in Delhi only.

What are documents required for residential proof for WPS benefits?

- Voter ID card
- Pan card
- Ration Card
- Driving License
- Aadhar Card
- Passport
- Insurance Policy Documents
- Electricity Bill/ Water Bill/ Telephone Bill/ Gas Connection receipt
- Bank passbook of the Bank Account having same address of the applicant.
- Property Documents.
- Rent agreements covering last 5 year.
- Any other document which clearly shows at least 5 year of residence in Delhi

What are documents required for proof of Age?

- Birth Certificate issued by MCD/Registrar-Births & Deaths
- School leaving certificate of class last attended
- Matriculation/10th Certificate
- Hospital discharge slip at the time of birth of the child
- Voter ID card

- PAN card
- Driving License
- Aadhar Card
- Passport
- Age assessment medical certificate
- Any document issued by the Government/Govt. recognized body stating date and place of birth

Can an applicant apply for financial assistance under WPS who is not resident of Delhi?

• No, the scheme is only for the residents of Delhi, residing from last 5 years.

Is there any annual income limit for getting financial assistance WP Scheme?

• Annual income of applicant should be less than Rs 1,00,000/per yearfrom all sources (including rent, interest/dividends on savings & investments, earnings from farm, property sale proceeds etc.) of the applicant.

What is the quantum of financial assistance under WP Scheme?

• Rs 2500/- per month

Is any recommendation or attestation required?

 No, a self declaration by the applicant is required as per format. (Format given on the portal can be used)

How can an applicant get financial assistance under WP scheme, if applicant doesn't has five year residential proof.

- In case 'No Documentary Evidence' is available with the applicant with regard to proof of residence, the following shall be admissible;
 - 1. applicant may produce any of the two witnesses from the following list, in front of the District, WCD Officer/any official deputed by the DWCDO for the said purpose.
 - a. President or General Secretary of RWA of the locality
 - b. Registered shopkeepers/Registered doctors working in the locality (with their registration numbers)
 - c. Two neighbors of the applicant with their contact details.
 - d. Registered women SHGs'/ Mahila Mandals' President or General Secretary/authorized signatory
 - e. ICDS Supervisors/ ASHA workers of the area
 - f. Gazetted Officer of the Delhi Govt /Central.
 - g. In case the applicants are employed in households/shops etc a letter from the employer about the years the applicant has been working with them.
 - 2. Along with the witness's statement, the relevant document for the photo identity proof, residence and length of stay shall also have to be appended with the application clearly showing that the witnesses themselves have been around in the same area for the number of years they claim to have known the applicant. Also, the witness will need to furnish their contact details as well.

In doubtful cases, DWCDO can get a home visit done of these witnesses as well

Is there any verification required before getting WP scheme benefits?

• YES, the District Officer, WCD will verify the documents and if required homevisit will be done before sanction of assistance or beneficiary may be called for document verification in District Office (if needed).

What is the procedure to change the bank account details?

• Application to be given to concerned District Office, WCD to change the Bank Account. However, Department is remitting Direct Benefit Transfer (Aadhar Based) payment. Payment of Widow Pension is remitted in Aadhar linked bank account only.

What is procedure to change address? If applicant shifted within Delhi.

• Application has to be given along with documentary proof of changed address to the concerned District W&CD Office.

<u>Is there any provision of punishment? If anyone try to get Financial Assistance through</u> forged documents.

• If the assistance was sanctioned on furnishing of false documents, penal action will be initiated and appropriate penalty levied against the beneficiary for furnishing false documents. Pension shall also be stopped and recovery made.

In what cases widow pension has been stopped?

- Aadhar number of beneficiary is not linked with concerned bank account through National Payment of Corporation of India (NPCI).
- During the verification drive, beneficiary has not been found at her residence address.
- Shifted from residence given in application but have not informed concerned District Office, DW&CD Office regarding change of address.
- Beneficiary's bank account is closed / inactive.
- Multiple pension Cases.
- In case of the applicant approach personally to stop the pension and submitted her self-declaration.
- Re-marriage
- Death

What is the Prescribed Timeline of acceptance/ rejection and sanctioning for payment of application form?

• 45 Days for sanction of application at District Level.

What is Responsibility of beneficiary/relative of beneficiary in case of re-marriage/death Cases?

- **In remarriage:** beneficiary should inform the concern District Office, DWCD with self declaration regarding her remarriage.
- **Death:** Relative of beneficiary should inform concern District Office, DWCD with death certificate of deceased.

How can I check my Aadhar linking status?

- Follow the following steps
 - Step 1: Go to https://uidai.gov.in
 - Step 2: Choose Aadhar services
 - **Step 3:** Choose Aadhaar Linking Status
 - Step 4: Enter your 12 digit Aadhar number.
 - Step 5: Enter security Code and click on Send OTP
 - **Step 6:** After receiving OTP on registered mobile number, *enter OTP*.

Details of Aadhar/bank lining status will be available as active and inactive status.

If yours Aadhar linking status seen as:-

- ❖ Inactive: Kindly contact your concerned bank branch for further processing of Aadhar linking.
- **Active:** Kindly inform the concerned District Office for further processing.